



To Our Customers –

As you may recall, in May we decided to take action to put our Company's financial challenges behind us, initiating a voluntary process under Chapter 11 of the U.S. Bankruptcy Code. At that time, the Bankruptcy Court gave Aéropostale approval to access a portion of the \$160 million in debtor in-possession ("DIP") financing provided by Crystal Financial LLC on an interim basis. Today the Court finalized this approval, providing Aéropostale access to the full amount of the DIP financing until it emerges from the Chapter 11 process.

This is good news: the financing, combined with Aéropostale's operating cash flow, will allow the Company to meet its financial commitments. The Court's decision recognizes Aéropostale's positive momentum and reaffirms that we are on the right track to achieve long-term success.

As they have been, **Aéropostale stores remain open and will continue selling the latest styles at the same great prices both in stores and online, honoring gift cards and coupons at full value and offering new promotions.**

If you have any additional questions, please contact our customer service team at +1 (877) 289-2376 or contactus@aeropostale.com.

We truly appreciate your continued support and loyalty. We hope to see you again in our stores or online soon!

Sincerely,

Julian R. Geiger
Chief Executive Officer
Aéropostale, Inc.